

Pandemic planning in the workplace

A guide for Queensland's funeral industry

This checklist is a guide only. Refer to other QKit Fact sheets for further information.

	Not started	In progress	Complete
1. Before a pandemic: PLAN			
Understand the risk an influenza pandemic would pose to your business.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Develop plans to maintain essential services and meet increased demand during an influenza pandemic, or incorporate pandemic influenza as a threat in existing business continuity plans (<i>refer to the risk planning ideas in Fact sheet 1</i>).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Develop plans to protect your staff during an influenza pandemic. This might include pre-purchasing hygiene resources. Involve staff in finding flexible workplace solutions and consider how you would manage human resource issues, including leave and conditions for people who are: sick, caring for family members, in quarantine or afraid to come to work.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Develop plans to communicate with staff, customers and suppliers during an influenza pandemic.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Identify any gaps in your planning that might need to be addressed.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Review, revise and validate plans periodically.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. During a pandemic: RESPOND			
Monitor the threat throughout the influenza pandemic by listening to government and World Health Organisation advice, and encourage staff to do the same.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Review response plans.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Take action to maintain essential services and meet increased demand.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Take action to protect your staff. Use pre-prepared resources such as posters on hand-washing techniques, cough etiquette, respiratory hygiene and cleaning (<i>refer to Resources guide: Fact sheet 3</i>).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Take action to communicate with staff, customers and suppliers about any changes to your workplace. Consider establishing hotlines and dedicated web sites so that people can access information from their home. Keep governments informed of any significant risks to critical services.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. After a pandemic and between pandemic waves: REVIEW and RECOVER			
Continue to monitor the influenza pandemic threat by listening to government and World Health Organisation advice, and encourage staff to do the same.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Be supportive and flexible with staff, acknowledging that the influenza pandemic might have affected staff in a variety of physical, emotional and financial ways.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assess the impacts of the influenza pandemic on your workplace and return to normal routines to the extent possible.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Share good practices with other businesses in your community, as well as through industry associations.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Debrief for future planning. Update pandemic plans and business continuity plans as appropriate, and prepare for future pandemic waves.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

© The State of Queensland (Department of the Premier and Cabinet) 2009.

Published by the Queensland Government, May 2009, 100 George Street, Brisbane Qld 4000. Copyright enquiries should be directed to the Department of the Premier and Cabinet, by email to copyright@premiers.qld.gov.au or in writing to PO Box 15185, City East Qld 4002.