

Strategic Plan 2024–28

DEPARTMENT OF THE PREMIER AND CABINET



OUR VISION

An informed and influential department that delivers for Queenslanders.



OUR PURPOSE

We lead the public sector to provide government with the best advice for the best outcomes.

GUIDING PRINCIPLES



BOLD BUT FAITHFUL

We approach our work with courage and candour for the people of Queensland.



GET IT DONE

We take responsibility and see things through.



BACK THE FACTS

We seek the best approach backed by experience, expertise and evidence.



LISTEN AND LEAD

We work together and with others to achieve great outcomes.



LIFT EACH OTHER UP

We champion and support each other and take pride in our work together.

Through our strategic objectives



Outstanding advice supporting good decision-making.



Better service delivery for Queenslanders.



An accountable and effective government.



An informed and connected Queensland.



An empowered, effective and accountable department.

We support the government objectives for the community



SAFETY WHERE YOU LIVE

Making Queensland safer.



A BETTER LIFESTYLE THROUGH A STRONGER ECONOMY

Growing our economy to drive down the cost of living and give Queenslanders a better lifestyle and a place to call home.



A PLAN FOR QUEENSLAND'S FUTURE

Planning for Queensland's future.



HEALTH SERVICES WHEN YOU NEED THEM

Restoring health services when Queenslanders need them most.

We value and respect Aboriginal and Torres Strait Islander cultures in all that we do. We respect, protect and promote human rights in our decision-making and actions.



Queensland
Government

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STRATEGIC OBJECTIVES

OBJECTIVES	MEASURES (CURRENT)	STRATEGIES
Outstanding advice supporting good decision-making.	<ul style="list-style-type: none">Overall satisfaction with leadership and engagement in the policy development processOverall client satisfaction with Cabinet and Parliamentary supportOverall client satisfaction with intergovernmental relations services.	<ul style="list-style-type: none">Provide excellent policy advice to support effective decision making.Ensure outstanding Cabinet and parliamentary support.Provide support to achieve the best outcomes for Queensland in intergovernmental forums.Ensure that cross-border communities are engaged and consulted to inform good decision-making and achieve positive outcomes.
Better service delivery for Queenslanders.	<ul style="list-style-type: none">Overall client satisfaction with advice and support relating to performance management and reporting requirements.	<ul style="list-style-type: none">Improve outcomes in existing programs and implement new approaches to drive delivery of the government’s priorities.Enlist behavioural economics and research insights to inform reform proposals, good decisions, engagement and communications.Strengthen implementation of the government’s Performance Management Framework across the public sector and drive delivery of the government’s commitments.
An accountable and effective government.	<ul style="list-style-type: none">Overall client satisfaction with governance support and advisory services.	<ul style="list-style-type: none">Provide efficient and effective support for Executive Council.Provide policy and operational advice on government boards, executive government, constitutional and machinery of government and public accountability matters.
An informed and connected Queensland.	<ul style="list-style-type: none">Overall client satisfaction with engagement and events support.	<ul style="list-style-type: none">Lead whole of government strategic communications, to ensure efficient and aligned public messaging.Lead, partner and coordinate community engagement programs and events that align with government priorities.Provide strategic support and advice on protocol and international engagement matters and coordination of official functions and ceremonial protocol to advance Queensland’s interests.Enhance engagement with the veterans’ community, partners and stakeholders to develop, coordinate and implement policies, programs and initiatives to support veterans.
An empowered, effective and accountable department.	<ul style="list-style-type: none">Our employees demonstrate high levels of leadership, trust, agility, innovation, inclusion and collaboration.Our clients are satisfied with DPC services.	<ul style="list-style-type: none">Develop, attract and retain a skilled and capable workforce.Cultivate an inclusive and diverse workplace that is healthy and safe and supports workforce needs.Effectively and efficiently manage and develop our resources to support the work of the department.Continuously improve corporate governance, security and risk management practices.Drive the development of optimal, future-focused business processes and systems.Provide effective support to ministerial offices and the Office of the Leader of the opposition.

OUR STRATEGIC RISKS AND OPPORTUNITIES



RISKS

- Providing misaligned and/or untimely advice for government decision-making.
- Providing inaccurate and/or untimely governance advice for the proper administration and functioning of government.
- Failing to prepare quality/timely legislative drafting and access to support Queensland’s democratic process.
- Planning for and maintaining robust information and technology solutions to protect against cyber threats or information loss.



OPPORTUNITIES

- Developing and maintaining a capable, resilient, safe, and resourced department.
- Deploying innovative implementation approaches for timely delivery of departmental and whole-of-government service delivery aligned to government’s priorities.
- Actively engaging and connecting stakeholders across Queensland with government priorities and decisions.

