

STRATEGIC PLAN 2026-30



OUR VISION

A public service that delivers for Queenslanders.



OUR PURPOSE

We lead and connect the public sector to enable the delivery of Government priorities.

Through our strategic objectives

- Outstanding advice supporting good decision-making.
- Better service delivery for Queenslanders.
- An accountable and effective government.
- An informed and connected Queensland.
- An empowered, responsive and accountable department.

We support the Government's objectives for the community

SAFETY WHERE YOU LIVE

Making Queensland safer.

HEALTH SERVICES WHEN YOU NEED THEM

Restoring health services when Queenslanders need them most.

A BETTER LIFESTYLE THROUGH A STRONGER ECONOMY

Growing our economy to drive down the cost of living and give Queenslanders a better lifestyle and a place to call home.

A PLAN FOR QUEENSLAND'S FUTURE

Planning for Queensland's future.

GUIDING PRINCIPLES

BOLD BUT FAITHFUL

We approach our work with courage and integrity.

WE DELIVER

We take responsibility and see things through.

BACK THE FACTS

We use evidence, insight and experience.

ENGAGE AND COLLABORATE

We work together and challenge ourselves and others to achieve great outcomes.

LIFT EACH OTHER UP

We take pride in our work and deliver as one.

STRATEGIC OBJECTIVES

OBJECTIVES	MEASURES	STRATEGIES
Outstanding advice supporting good decision-making.	<p>Overall client satisfaction with leadership and engagement in the policy development process.</p> <p>Overall client satisfaction with Cabinet and Parliamentary support.</p> <p>Overall client satisfaction with intergovernmental relations services.</p> <p>Overall client satisfaction with advice and support relating to performance management and reporting requirements.</p>	<p>Provide excellent policy advice to support effective decision making.</p> <p>Ensure outstanding Cabinet and parliamentary support.</p> <p>Provide support to achieve the best outcomes for Queensland in intergovernmental forums.</p> <p>Ensure that cross-border communities are engaged and consulted to inform good decision-making and achieve positive outcomes.</p> <p>Strengthen implementation of the government's Performance Management Framework policy across the public sector and drive delivery of the government's decisions.</p>
Better service delivery for Queenslanders.	<p>Overall client satisfaction with advice, support and reporting relating to government service delivery implementation.</p>	<p>Enhance the impact of existing programs and services to drive delivery of the government's priorities and commitments.</p> <p>Apply innovative implementation approaches to deliver departmental and whole-of-government priority services effectively.</p> <p>Leverage insights and foresights to inform reform proposals, support informed decision-making and strengthen engagement and communication.</p>
An accountable and effective government.	<p>Overall client satisfaction with governance support and advisory services.</p>	<p>Provide efficient and effective support for Executive Council.</p> <p>Provide policy and operational advice on government boards, executive government, constitutional and machinery of government and public accountability matters.</p> <p>Provide timely and effective corporate support services to Ministerial Offices and the Office of the Leader of the Opposition.</p>
An informed and connected Queensland.	<p>Overall client satisfaction with engagement and events support.</p>	<p>Lead whole-of-government strategic communications, to ensure efficient, timely and aligned public messaging.</p> <p>Lead, partner and coordinate community engagement programs and events that align with government priorities.</p> <p>Provide strategic support and advice on protocol and international engagement matters and coordination of official functions and ceremonial protocol to advance Queensland's interests.</p> <p>Enhance engagement with the veterans' community, and stakeholders to develop, coordinate and implement policies, programs and initiatives to support veterans.</p>
An empowered, responsive and accountable department.	<p>Our employees report that our workplace is safe, inclusive and develops leaders that helps our people thrive.</p> <p>Overall effectiveness of stewardship of public resources and delivery of services on time and within budget.</p> <p>Overall effectiveness of information, technology and cyber security in supporting operational requirements.</p>	<p>Develop, attract and retain a skilled and capable workforce.</p> <p>Cultivate an inclusive and diverse workplace that is healthy and safe and supports workforce needs.</p> <p>Effectively and efficiently manage and develop our resources to support the work of the department.</p> <p>Lead effective governance, compliance and control practices that strengthen performance and accountability.</p> <p>Integrate planning, performance and risk to clarify priorities and reduce delivery risks.</p> <p>Plan, implement and deliver effective systems and solutions that meet business needs while keeping pace with and leveraging technological innovation.</p> <p>Protect and secure our sensitive information and assets from threats.</p>

OUR STRATEGIC RISKS AND OPPORTUNITIES

RISKS

- Providing misaligned and/or untimely advice for government decision-making.
- Providing inaccurate and/or untimely governance advice for the proper administration and functioning of government.
- Competing expectations and size of legislative programs impacts the capacity to prepare quality/timely legislative drafting and access to support Queensland's democratic process.
- Failing to address cyber, information and data governance.
- Inability to keep pace with technology advances and deploy IT systems and services to meet business needs.

OPPORTUNITIES

- Developing, attracting and retaining a skilled, healthy, safe and diverse workforce to deliver DPC priorities now and into the future.
- Strengthening oversight of governance, compliance and controls to enhance assurance and demonstrate effective use of public resources.
- Deploying innovative implementation approaches for timely delivery of departmental and whole-of-government service delivery aligned to government's priorities.
- Driving engagement and connecting stakeholders across Queensland with government priorities and decisions.