

Strategic Plan 2014-18

Version 1 – March 2014

Vision	Role	Values	Priorities	Strategic Risks	Key Performance Indicators
Be the best lead agency in the Australian public sector, with an efficient, modern and customer-oriented public service	Support the priorities of the Premier and Cabinet	<ul style="list-style-type: none"> • Customers first • Ideas into action • Unleash potential • Be courageous • Empower people 	<ul style="list-style-type: none"> • Lead policy development and implementation • Provide better services for customers and stakeholders • Lead the Public Sector Renewal Program • Provide contemporary systems and processes 	<ul style="list-style-type: none"> • Customer engagement • Contract management • Organisational capacity and capability 	<ul style="list-style-type: none"> • Premier’s satisfaction • Cabinet’s satisfaction • Government commitments delivered on time • Customer satisfaction with key frontline services

Strategies to support our objectives	Objective 1 Provide the Premier and Cabinet with independent, rigorous and forward-looking policy advice	Objective 2 Lead a resilient, innovative public sector	Objective 3 Strengthen organisational capability and agility	Objective 4 Deliver a long term strategic vision for Queensland	Objective 5 Lead the revitalisation of frontline services through the renewal of the public sector
Inspire innovation and efficiency through leading by example	✓	✓	✓		✓
Cultivate a high-performing and professional workforce	✓	✓	✓	✓	✓
Nurture strategic relationships with stakeholders	✓	✓	✓	✓	✓
Lead the delivery of key whole-of-government priority projects and initiatives				✓	✓