

About the department

The Department of the Premier and Cabinet (DPC) is the Queensland Government’s lead agency, dedicated to serving the Premier and Cabinet, developing well researched policy and facilitating the delivery of the government’s priorities for the benefit of all Queenslanders.

Since 1859, DPC as the Queensland Government’s lead agency has administered and managed the government’s key priorities and responsibilities. We lead with integrity, transparency and accountability in the Westminster tradition.

We provide whole-of-government leadership, advice and resolution, operating in an environment that is open, transparent and accountable. Our unique position enables us to successfully harness the collective strength of government, industry and the community.

Department of the Premier and Cabinet

Strategic Plan 2015–19



Our vision

We make a real and tangible difference today and our contributions will be recognised by future generations.

Our role

As the lead central agency of the Queensland public service, the Department of the Premier and Cabinet:

- serves the Premier and Cabinet
 - provides whole-of-government leadership, coordination and assurance
 - acts as a respected point of resolution
 - ignites and advocates innovative policy and service delivery solutions
 - harnesses the collective strengths of government, industry and the community
- ...for the benefit of Queenslanders.

Measures of success

- Enhanced workforce capability and capacity.
- Improved customer satisfaction and engagement.
- Recognised for leadership and innovation.
- Better systems, processes and outcomes.
- Increased impact and return on investment.

Our values



Objectives

- Support the Premier to set the strategic direction of government.
- Ensure the effective development, coordination and implementation of policy.
- Build confidence in government.
- Deliver outstanding results and value-for-money for Queenslanders.
- Provide leading insight, advice and services.
- Attract and retain a talented and diverse workforce.

Key priorities for 2015–16

- Develop effective policies and programs to support jobs and economic growth.
- Lead a whole-of-government focus on social inclusion and social innovation.
- Strengthen environment protection and management.
- Increase access to the arts.
- Play a leadership role in federalism and tax reform.
- Strengthen engagement with the community to inform policy settings and services.
- Work with Queensland Treasury and agencies on government's fiscal strategy and performance.
- Be an employer of choice, with an engaged and happy workforce.

Strategies

To create value and deliver our objectives we will:

- lead with integrity, transparency and accountability in the Westminster tradition
- engage with people early, foster collaboration and better understand stakeholder perspectives
- ensure objective and impartial advice based on evidence, learning from evaluation and leveraging outside expertise
- focus on those issues central to improving our living standards and Queensland's economic performance into the future
- lead complex, cross-portfolio projects and initiatives
- foster innovation to improve the performance of public services
- strengthen our workforce, governance, and systems to better implement government priorities.

Risks

- Ineffective customer and stakeholder engagement.
- Misaligned policy priorities.
- Organisational capability and systems are not fit for purpose.
- Lack contemporary thinking, tools and practices.
- Short-term issues trump long-term strategy.

Review date: by 1 July 2016

Through collaborative relationships with internal and external government agencies, DPC is equipped to provide considered strategic support that drives the policy agenda and delivers the best outcomes for Queenslanders.

DPC keeps a whole-of-government line of sight when addressing issues—clearing the path for new ideas and igniting passion and energy. Ideas need to be developed in consultation and DPC will keep looking to and drawing on the expertise of other agencies, the private sector and academia to tackle the hard issues and find innovative solutions.

We measure our success as part of our ongoing commitment to continuous improvement. Results and feedback establish baselines and present evidence on areas that DPC should concentrate on improving to increase confidence.

In 2015-16, we again surveyed our key stakeholders—Ministers, Directors-General, Cabinet Legislation and Liaison Officers and Senior Policy Officers—to obtain feedback on DPC's service delivery.

Ministers indicated a 100 per cent level of satisfaction with the overall level of engagement by DPC, and Directors-General, Cabinet Legislation and Liaison Officers and Senior Policy Officers indicated an 88 per cent level of satisfaction.

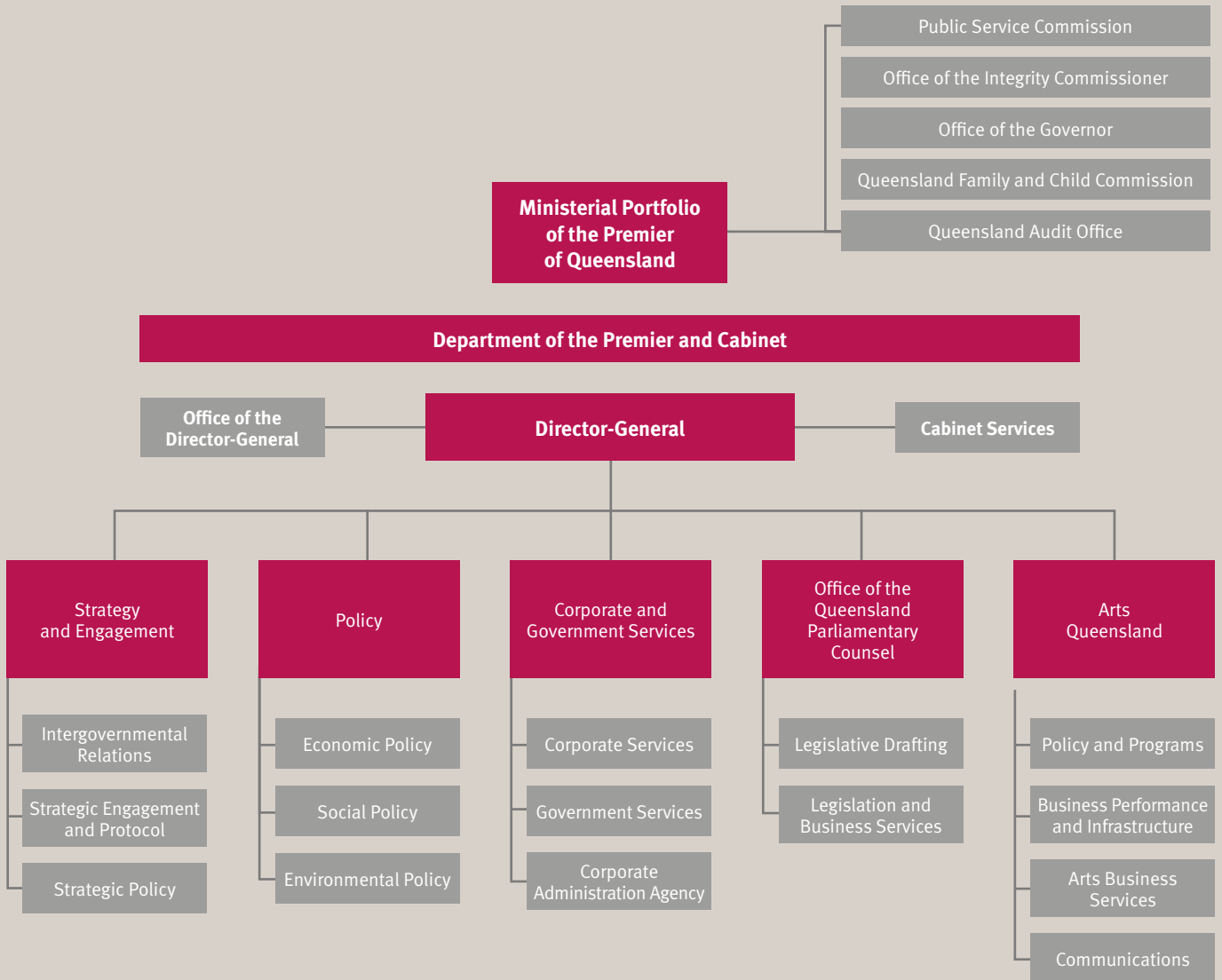
Further information on results relating to specific services are included throughout this report.

Organisational structure

DPC primarily operates out of 100 and 111 George Street, Brisbane and delivers its services through the structure outlined in the organisational chart. The North Queensland Office of the Department of the Premier and Cabinet is located at 445 Flinders Street, Townsville.

The Premier's ministerial portfolio also includes the Public Service Commission, Office of the Integrity Commissioner, Office of the Governor, Queensland Family and Child Commission and the Queensland Audit Office. For further information, please refer to each agency's annual report.

Organisational structure



Director-General's report

The Department of the Premier and Cabinet was an exciting place to be in 2015–16.

The department delivered programs that will help make Queensland a safer, fairer and more prosperous state.

The government's first priority is to support jobs and economic growth. In doing this, we were forever mindful of social inclusion and of considering the needs of all Queenslanders, no matter where they live or what their economic circumstances may be.

Our commitment to engage early with stakeholders and to better understand their perspectives is delivering benefits as government programs and legislation reflect a more consultative approach.

Innovation, championed through a number of Advance Queensland initiatives, has been applied to everything we do.

Honouring our commitment to creating jobs and opportunities in the regions, DPC coordinated 10 Working Queensland Cabinet Committee meetings, five Community Cabinet meetings and two Biofutures Cabinet Committee meetings across the state.

The department delivered a number of key initiatives that will bring substantial long-term benefits to the people of Queensland.

In November 2015, we connected investors from 17 different countries with exciting opportunities in world-leading tropical science, agriculture, infrastructure and tourism projects at the Northern Queensland Economic Summit in Cairns.

In April 2016, we brought together the world's best visionaries in technology, innovation and entrepreneurship to inspire and empower Queenslanders at the inaugural Advance Queensland Innovation and Investment Summit in Brisbane.

Through the Office of the Queensland Parliamentary Counsel, we drafted 420 legislative instruments that totalled almost 8000 pages.

We continued our unwavering support of the Special Taskforce on Domestic and Family Violence as they oversaw the implementation of new laws and initiatives to protect women and children at risk.

We drove the reform of the child protection system and the response to the Queensland Child Protection Commission of Inquiry's final report, *Taking Responsibility: A Roadmap for Queensland Child Protection*.

We set up a Social Cohesion Implementation Committee to deliver a whole-of-government approach to building social cohesion and religious tolerance in schools and the community.

DPC led Queensland's input into the development of the National Ice Action Strategy.

We also coordinated the whole-of-government \$20 million 10-year biofutures industry strategy roadmap and action plan. This new industry will diversify our economy and create knowledge-based jobs for the future.

As the centenary of the First World War marched on, DPC supported memorials, events and projects across the state through the Queensland Anzac Centenary Grants Program.

Through Arts Queensland, DPC introduced a new Queensland Arts Showcase Program to restore grant funding to the small to medium sector. We also began a business case for a new performing arts venue in Brisbane to make the most of cultural tourism opportunities.

While much has been achieved, there is still much more to do as we strive together to make a real difference in the lives of Queenslanders.

I thank the department for its contribution and I look forward to continuing to work with people who are dedicated, motivated and innovative.



Dave Stewart
Director-General
Department of the Premier and Cabinet