

About the department

The Department of the Premier and Cabinet (DPC) is the lead agency of the Queensland Government.

DPC serves the Premier and Cabinet, builds confidence in and drives an innovative government, facilitating the delivery of the government's priorities. The department's vision is to make a real and tangible difference for Queenslanders today, and for future generations.

We lead the public sector in developing innovative and effective policy for government, and are a central point of resolution, providing objective and balanced advice, while leveraging external expertise. We maintain a whole-of-government line of sight when addressing issues and embrace new technologies and business models to ensure we capitalise on emerging trends and strategic opportunities for Queensland. We also ensure the delivery of a robust system of government and work to develop and empower our workforce so we can meet the challenges of the future.

DPC collaborates with agencies across government to deliver on the government's objectives for the community to build safe, caring and connected communities, encourage investment, innovation and infrastructure, create more jobs and strengthen Queensland's diverse economy. We also work to protect our unique

environment and build trust and confidence in government by supporting the delivery of quality frontline services.

We value and celebrate our diverse and inclusive Queensland communities, and consider the needs of all Queenslanders—no matter where they live or what their circumstances may be. We work for the people of Queensland, and we seek to meet their expectations of government and their aspirations for the future.

Each year, we measure our success as part of our ongoing commitment to continuous improvement. In 2017–18, we again surveyed our key stakeholders—Ministers, Chiefs of Staff, Directors-General, Cabinet Legislation and Liaison Officers and Senior Policy Officers—to obtain feedback on DPC service delivery. DPC had high satisfaction amongst our key stakeholders, with 89 per cent agreeing we delivered services in a timely way, 90 per cent saying they had very positive interactions with DPC staff who were knowledgeable, helpful and understanding, and 88 per cent agreed that our services met their needs.

Further information on results relating to our specific services are included throughout this report.

Strategic Plan 2017–21

The department's performance against the Strategic Plan 2017–21 is addressed in the following sections of the annual report: Policy Advice and Coordination, and Cabinet Support; Strategy and Engagement; Government Services; and in the Our People sections.

Strategic Plan 2017–21

Department of the Premier and Cabinet

role As the lead central agency of the Queensland public service, we serve the Premier and Cabinet, build confidence in and drive an innovative government, with providing whole of government leadership to deliver outstanding results and value for money for the people of Queensland.

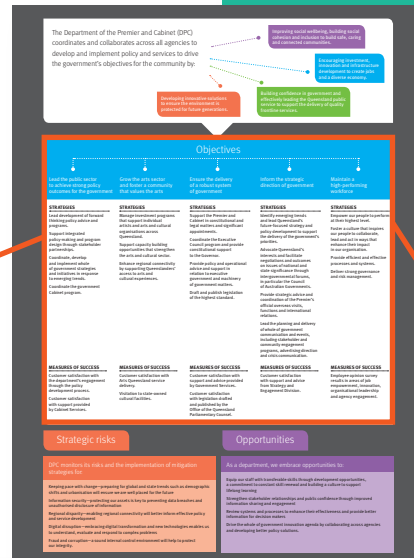
Vision Making a real and tangible difference today, and future generations will recognise our contributions. Our guiding principles underpin everything we do.

The Department of the Premier and Cabinet (DPC) coordinates and collaborates across all agencies to develop and implement policy and services to drive the government's objectives for the community by:

- Identifying and leading strategic initiatives for the government
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Inclusiveness
We value diversity and inclusivity and embrace its benefits. We consider the needs of all Queenslanders, no matter where they live or what their circumstances may be.

Empowerment
We recognise the importance of our employees and value their contributions. We provide a family-friendly and flexible workplace that fosters our employees' inclusion and career development. We develop programs to ensure our employees have the skills they need to perform their jobs effectively.



Objectives

Lead the public sector to achieve strong policy outcomes for the government

Grow the arts sector and foster a community that values the arts

Ensure the delivery of a robust system of government

Inform the strategic direction of government

Maintain a high-performing workforce

STRATEGIES

- Lead development of forward thinking policy advice and programs.
- Support integrated policy-making and program design through stakeholder partnerships.
- Coordinate, develop and implement whole of government strategies and initiatives in response to emerging trends.
- Coordinate the government Cabinet program.

MEASURES OF SUCCESS

- Customer satisfaction with the department's engagement through the policy development process.
- Customer satisfaction with support provided by Cabinet Services.

STRATEGIES

- Manage investment programs that support individual artists and arts and cultural organisations across Queensland.
- Support capacity building opportunities that strengthen the arts and cultural sector.
- Enhance regional connectivity by supporting Queenslanders' access to arts and cultural experiences.

MEASURES OF SUCCESS

- Customer satisfaction with Arts Queensland service delivery.
- Visitation to state-owned cultural facilities.

STRATEGIES

- Support the Premier and Cabinet in constitutional and legal matters and significant appointments.
- Coordinate the Executive Council program and provide constitutional support to the Governor.
- Provide policy and operational advice and support in relation to executive government and machinery of government matters.
- Draft and publish legislation of the highest standard.

MEASURES OF SUCCESS

- Customer satisfaction with support and advice provided by Government Services.
- Customer satisfaction with legislation drafted and published by the Office of the Queensland Parliamentary Counsel.

STRATEGIES

- Identify emerging trends and lead Queensland's future-focused strategy and policy development to support the delivery of the government's priorities.
- Advocate Queensland's interests and facilitate negotiations and outcomes on issues of national and state significance through intergovernmental forums, in particular the Council of Australian Governments.
- Provide strategic advice and coordination of the Premier's official overseas visits, functions and international relations.
- Lead the planning and delivery of whole of government communication and events, including stakeholder and community engagement programs, advertising direction and crisis communication.

MEASURES OF SUCCESS

- Customer satisfaction with support and advice from Strategy and Engagement Division.

STRATEGIES

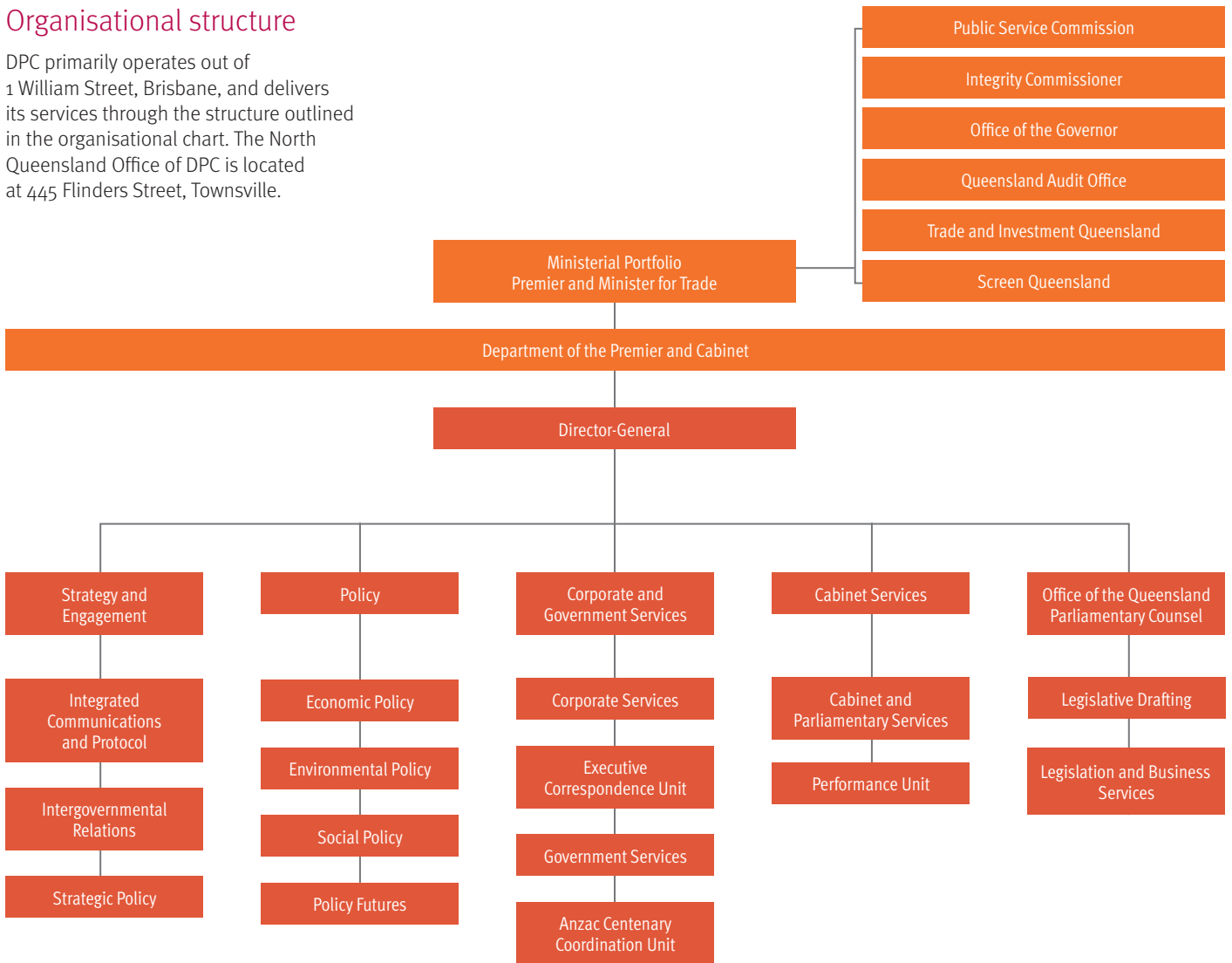
- Empower our people to perform at their highest level.
- Foster a culture that inspires our people to collaborate, lead and act in ways that enhance their impact in our organisation.
- Provide efficient and effective processes and systems.
- Deliver strong governance and risk management.

MEASURES OF SUCCESS

- Employee opinion survey results in areas of job empowerment, innovation, organisational leadership and agency engagement.

Organisational structure

DPC primarily operates out of 1 William Street, Brisbane, and delivers its services through the structure outlined in the organisational chart. The North Queensland Office of DPC is located at 445 Flinders Street, Townsville.



Machinery of government changes

Administrative Arrangements Order (AAO) (No. 3) 2017 transferred:

- ▶ the Arts Queensland function, Queensland Art Gallery, Queensland Museum, Queensland Performing Arts Trust, Queensland Theatre and the Corporate Administration Agency to the Minister for Environment and the Great Barrier Reef, Minister for Science and Minister for the Arts
- ▶ the Queensland Family and Child Commission to the Attorney-General and Minister for Justice
- ▶ Trade and Investment Queensland into the Premier's portfolio.

The Queensland Government Chief Information Office, the One-Stop Shop Strategy and Implementation Office and Digital Economy and Productivity (from the abolished Department of Science, Information Technology and Innovation) were also transferred to the Premier's portfolio. These functions were subsequently transferred to the Minister for Housing and Public Works, Minister for Digital Technology and Minister for Sport under Administrative Arrangements Amendment Order (AAAO) (No. 1) 2018 (9 February 2018).

Related annual reports

The following tables outline where the financial statements and the non-financial performance information can be found for the incoming and outgoing entities or functions that joined and left DPC in 2017–18 and the periods of reporting that are covered.

Financial statements	Related annual reports
Queensland Government Chief Information Office	
1 July 2017 to 12 December 2017	Department of Science, Information Technology and Innovation
13 December 2017 to 28 February 2018 (incoming)	Department of the Premier and Cabinet
1 March 2018 to 30 June 2018 (outgoing)	Department of Housing and Public Works
One-Stop Shop Strategy and Implementation Office	
1 July 2017 to 12 December 2017	Department of Science, Information Technology and Innovation
13 December 2017 to 28 February 2018 (incoming)	Department of the Premier and Cabinet
1 March 2018 to 30 June 2018 (outgoing)	Department of Housing and Public Works
Digital Economy and Productivity	
1 July 2017 to 12 December 2017	Department of Science, Information Technology and Innovation
13 December 2017 to 28 February 2018 (incoming)	Department of the Premier and Cabinet
1 March 2018 to 30 June 2018 (outgoing)	Department of Housing and Public Works
Arts Queensland	
1 July 2017 to 31 December 2017	Department of the Premier and Cabinet
1 January 2018 to 30 June 2018 (outgoing)	Department of Environment and Science
Corporate Administration Agency	
1 July 2017 to 31 December 2017	Department of the Premier and Cabinet
1 January 2018 to 30 June 2018 (outgoing)	Department of Environment and Science
Non-financial performance information	Related Annual Report
Queensland Government Chief Information Office	
1 July 2017 to 30 June 2018 (outgoing)	Department of Housing and Public Works
One-Stop Shop Strategy and Implementation Office	
1 July 2017 to 30 June 2018 (outgoing)	Department of Housing and Public Works
Digital Economy and Productivity	
1 July 2017 to 30 June 2018 (outgoing)	Department of Housing and Public Works
Arts Queensland	
1 July 2017 to 30 June 2018 (outgoing)	Department of Environment and Science
Corporate Administration Agency	
1 July 2017 to 30 June 2018 (outgoing)	Department of Environment and Science

Other entities in the Premier's portfolio

The Premier's ministerial portfolio also includes the Public Service Commission, Queensland Integrity Commissioner, Office of the Governor, the Queensland Audit Office, Screen Queensland and Trade and Investment Queensland. For further information, please refer to each agency's annual report. For Screen Queensland, refer to their tabled Financial Statements.